



مَعْلَمَةُ الطَّيْرِ لِلتَّاهِلِ الْعِلْمِيِّ

DEVELOPMENT INSTITUTE for Science Center



Airline Ticketing and Reservation Professional Diploma

Course Description

This course provides skills to analyze GDS displays relevant to mileage system pricing. Identify and price different journey types, Read, interpret, and apply fare rules. Use GDS to issue tickets for manually-priced reservations. This course familiarize the participants in the language of fare construction and fare rules so you can provide your customers with the best advice and the lowest fare for their air itinerary and needs.



*Panama International
Tourism Association*

Airline Ticketing and Reservation Professional Diploma

GDS (Galileo, Amadeus and Sabre) System

This course is available in Galileo, Amadeus and Sabre systems. Applicant has a choice to register in his preferred GDS. Moreover, this course will give an insight on the pricing process of a passengers' journey, understand the applicable world-wide fare rules, use the fare formula, and use a GDS to issue airline tickets according to current international standards.



Course Outline

Module 1: Introduction to Airline Ticketing and Reservation

Module 2: Global Fares, Airline Tariffs and Ticketing

Module 3: Travel Agency Operations

Module 4: Global Distribution System: Amadeus/Sabre/Galileo

Module 5: Airline Customer Service

Module 6: Business English and Email Etiquette

Module 7: Airline Sales and Marketing

Inquire Today:

Toll Free: 800 8982 7 | Call: 04 22 7777 4 | Mob: 050 108 71 71

Email: info@discuae.com | Web: www.discuae.com

Office C03 Emirates Islamic Bank Bldg. Al Rigga Rd., Deira Dubai