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DEVELOPMENT INSTITUTE
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Airline Cabin Crew Training



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Course Description

This training program is designed to enhance the knowledge, skills and attitude of a student who is to meet the criteria and perform the job as a cabin crew effectively. Having ultimately captured the importance and significance of such, we are able to upgrade the level of skills of individuals in the airline in-flight service industry by providing skilled human resources and services with regards to the possible use of airline service and safety related equipment, tools and materials. The participants is then granted a certificate of completion once they pass the competency assessment fast establishing professional pool of flight attendant students ready to serve well for overseas requirements.

Course Outline

Module 1: Introduction to Airline Industry

Module 2: Aircraft Types

Module 3: World Destinations

Module 4: Aircraft Operations and Familiarization

Module 5: Emergency Situations and Safety Procedures

Module 6: Medical Emergencies and Medical Training

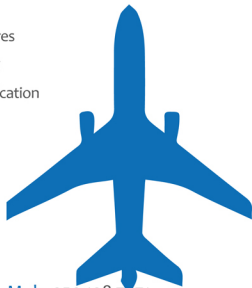
Module 7: Crew Member Coordination and Communication

Module 8: Airline Catering and Customer Service

Module 9: Managing Passenger Interactions

Module 10: Aviation Security

Module 11: Interview Essentials



Inquire Today:

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