

Master Quality Manager - Master of Quality Control



Course Overview

The course will provide you with a comprehensive understanding and focuses on Total Quality Management (TQM), strategic quality management, performance management and quality improvement alongside relevant tools, techniques, models and frameworks.



It is suitable for professionals who wish to develop knowledge, understanding and business management skills in the fields of quality management and business improvement.

Course Outline

- **Quality Systems:** Those which help organisations deliver products and services. These provide a practical guide for managing, designing, implementing and assessing to meet quality standards.
- **Quality Improvement:** This is concerned with the tools and techniques that help organisations improve in all aspects of their product/ service offerings and processes, providing a toolkit of improvement mechanisms for use in the work environment.
- **Management Development:** Through a focus on a strategically important aspect of your organisation, you will learn to analyse risk at a strategic and operational level and identify suitable controls to eliminate, reduce or transfer such risks.

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